

## Jessica Small

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### SUMMARY

Experienced Machine Learning Engineer with 9 years in diverse roles, specializing in machine learning, statistical modeling, and algorithm development. Proven communication skills and a track record in project management. Seeking opportunities to contribute to innovative solutions through data-driven decision making.

**Skills:** Python • MATLAB • SQL • MySQL • R • SAP • C++ • Java • Scratch • Advanced Microsoft Suites

### Projects

#### Stock Analysis

- Conducted in-depth stock market analysis using time series data for technology stocks (Apple, Amazon, Google, Microsoft) with a focus on key aspects such as price changes, average daily returns, moving averages, inter-stock correlations, and investment risk estimation.
- Utilized Python libraries (yfinance, Pandas, Seaborn, Matplotlib) to retrieve and visualize stock data, performed descriptive statistics, and created visualizations for closing prices and trading volumes.
- Developed a Long Short Term Memory (LSTM) model for predicting future stock prices, specifically demonstrated by forecasting the closing price of Apple Inc., showcasing proficiency in data analysis and predictive modeling.

#### Predicting NYC Two-Vehicle Crash Fatalities

- Led a collaborative team effort applying KNN and Random Forest Classifier to forecast fatalities in vehicle crashes.
- Demonstrated proficiency in data science, artificial intelligence and machine learning by engineering features, fine-tuning models, and employing cross-validation for precision, recall, and F1-score evaluation on large data sets.
- Applied computer science and analytic techniques to preprocess data, engineer features, train models, and evaluate performance, identifying vulnerabilities and patterns for accident prediction and presenting the statistics in a presentation.

### Work Experience

#### Wawa

Palmyra, NJ

#### Night Supervisor/Customer Service Associate

Jul 2014 – Current

- Informed the CEO that Wawa is potentially losing 30 million in sales due to the hashbrown tray design.
- Elevate sales performance up to 200% increase in revenue through strategic product placement and trend analysis.
- Achieved an 80% reduction in task duration, optimizing workflow and productivity.
- Implement cost-effective measures in product placement that garner positive customer feedback and contribute to up to 10% expense reduction.

#### Jacobs Engineering Group

Conshohocken, PA

#### Process Engineer Summer Intern

Jun 2020 - 2021

- Implement process improvements that cut task completion time by 80%, enhancing operational efficiency and conserving labor resources.
- Crafted Process & Instrumentation Diagrams (P&IDs), demonstrating a proficient understanding of technical design.
- Collaborated effectively with diverse teams, fostering cross-functional communication and cooperation.

#### Wawa

Swedesboro, NJ

#### Supply Chain Data Analyst Intern

Mar 2018 – June 2019

- Analyzed and synthesized data to support strategic decision-making across marketing campaigns, forecasting, and budgeting, utilizing advanced Excel.
- Conduct audits to monitor picking accuracy, identifying trends and addressing significant issues. Successfully resolved a 50-75% picking accuracy for BTO salad items, elevating accuracy to 99.99% through vendor collaboration.
- Established a driver performance tracking spreadsheet, revealing that only 5% of drivers were reported last quarter, with 2% showing repeat offenses, highlighting concerns regarding drivers with multiple infractions.
- Investigate incidents and threats, mediate vendor complaints, and enforce compliance with laws and regulations.

### Education

**University:** New Jersey Institute of Technology

Fall 2020 – Spring 2024

**Major:** Chemical Engineering **Minors:** Computer Science, Applied Mathematics

**University:** Rowan College at Burlington County

Fall 2014 – Spring 2020

**Triple Major:** Chemical Engineering, Engineering, Criminal Justice